



CVGT Training Student Support Services & Useful Contact Information

Academic Support	
Reading and Writing Hotline Ph : 1300 655 506 www.literacyline.edu.au	For the price of a local call anywhere in Australia, the Hotline can provide you with advice and a referral to one of 1200 providers of courses in adult literacy and numeracy.
Australian Apprenticeship Centres (AAC) Telephone : 1800 639 629 www.australianapprenticeships.gov.au	Some language, literacy and numeracy courses attract government subsidies. The AAC can offer more information.
Material and Financial Assistance	
Centrelink www.centrelink.gov.au Australian Apprenticeships 13 36 33 Multi lingual call 13 12 02	Provides Advice on the following concessions and income supports. <ul style="list-style-type: none"> • Pensioner Supplement Allowance • ABSSTUDY *course dependent • Austudy • Youth Allowance
Loddon Mallee Housing Services Ph: 5442 4288 www.lmhs.com.au	LMHS is the leading homeless person's agency in regional Victoria and strive to embody the values of dignity and respect and work in practical ways to make a difference to the lives of people experiencing homelessness or who are in housing crisis.
Homelessness Australia www.homelessnessaustralia.org.au <i>Council to Homeless Persons Victoria</i> 34 Brunswick St, Fitzroy 3065 P: 03 9419 8699 W: www.chp.org.au	For comprehensive information about support services for homelessness and people leaving domestic violence contact either national organisation Homelessness Australia or Victorian branch, Council for homeless persons. Women's domestic violence hotline 1800 015 188 Salvation Army crisis centre 1800 626 727.
Discrimination and Legal Advice	
Fair Work Australia (FWA) Telephone: 1300 799 675 Website: www.fwa.gov.au	FWA is Australia's National workplace relations tribunal. It is an independent body with power to carry out a range of functions relating to minimum wages, employment conditions, termination of employment and other workplace matters.
Apprenticeship Field Officer Skills Victoria W: www.skills.vic.gov.au Statewide contact P: 1300 722 603 Visit website to find regional contact point	Apprenticeship field officers: <ul style="list-style-type: none"> • investigate disputes between apprentices or trainees and employers • support apprentices or trainees who are victims of workplace violence and harassment • help providers of training and further education with apprenticeships and traineeships • advise and counsel apprentices or trainees and employers on training and other matters





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<p>The Victorian Equal Opportunity & Human Rights Commission Telephone: (03) 9281 7100 www.equalopportunitycommission.vic.gov.au</p>	<p>The Commission's role is to help to resolve individual and representative complaints about discrimination, sexual harassment and racial and religious vilification by offering a conciliation process that is confidential, impartial, and free. The commission can also provide education about equality of opportunity, racial and religious tolerance and human rights.</p>
<p>Legal Aid Victoria (VLA) Telephone: 1800 677 402 www.legalaid.vic.gov.au</p>	<p>VLA focuses on helping and protecting the rights of socially and economically disadvantaged Victorians by providing assistance in the areas criminal law, family law and some civil law matters. Legal representation is subject to policy guidelines and means tests in most cases. They have lawyers in offices in most major metropolitan and country regions. VLA is an independent statutory authority established by legislation called the Legal Aid Act 1978 (Vic) and is funded by Commonwealth and state governments</p>
<p>Disability Rights Victoria (DRV) Telephone: 1800 462 480 Office: - Regional Information and Advocacy Council - 127 Mitchell Street, Bendigo</p>	<p>DRV is an advocacy organisation directed by people with a disability and provides advice on behalf of adults with a disability. DRV provide individual advocacy, information and support to people with a disability via our network of advocates located across Victoria. DRV support may include making representation on behalf of individuals with a disability, helping individuals to advocate for themselves or helping others to advocate for them</p>
<p>Personal Crisis and Support Services</p>	
<p>Beyond Blue P: 1300 22 46 36 W: www.beyondblue.org.au</p>	<p>Mental health referral and information resource. Find out information about particular symptoms, find a local support practitioner, Rural Health Information Network (RAIN)</p>
<p>Lifeline W: www.lifeline.org.au P: 13 11 14</p>	<p>Anyone can call Lifeline - a free counselling service that respects everyone's right to be heard, understood and cared for. They also provide information about other support services that are available in communities around Australia. If you feel that you might need telephone counseling, you can call about anything that might be troubling you</p>
<p>Kids Help Line P: 1800 55 1800 W: www.kidshelpline.com.au</p>	<p>If you're under 18 years of age and require support with aspects of your personal life you may consider contacting Kids Help Line who provides access to telephone, web, and email counselling.</p>
<p>Reach Out www.reachout.com.au</p>	<p>Reach Out is a web-based service that inspires young people to help themselves through tough times, and find ways to boost their own mental health and wellbeing. Reach Out aim to improve young people's mental health and wellbeing by building skills and providing information, support and referrals in ways we know work for young people.</p>

